Role:

Initializes and personalizes PIV cards and delivers PIV cards to authorized Applicants (either directly or via a Remote Issuer).

Must Be:

- A Federal employee or designee (e.g., contractor)
- Authorized in writing by the PCIF Manager
- Trained on PCIF Issuer responsibilities
- PIV card holder

Location-Specific Details:

PCIF's Operation Plan/procedures further delineate details of the PCIF Issuer's duties at each location.

Acronyms:

HSPD-12: Homeland Security Presidential Directive – 12

NACI: National Agency Check with Inquiries

OSY: Office of Security

PCIF: PIV Card Issuing Facility

PIV: Personal Identity Verification

QUICK START

On-Site Employees/Contractors

1. Confirm:

- Validity of the PIV request and approval notification received from PIV Registrar.
- Approval notification is consistent with results of background investigation provided by the Registrar.
- 2. Create and personalize the PIV card using the information provided by the Registrar.
- 3. Verify individual appearing in person is the Applicant by comparing State or Federal-issued photo ID with Applicant. Ensure picture and name match the PIV card.
- 4. Have Applicant sign PIV Request Form (Section E) accepting the PIV card and related responsibilities.
- 5. Complete and sign PIV request form (Section D).
- 6. Return completed PIV Request Form to the Registrar.

Remote Employees/Contractors

1. Confirm:

- Validity of the PIV request and approval notification received from PIV Registrar.
- Approval notification is consistent with results of background investigation provided by the Registrar.
- 2. Create and personalize the PIV card using the information provided by the Registrar.
- 3. Submit to the Remote Issuer by secure delivery means (e.g., Registered Mail/FedEx) the newly personalized PIV card.

Renewals:

Same as above.